

SPRING 2021 SEMESTER FAQ'S AND UPDATES

We will continue to update this document as information becomes available. Please check back often. You can call the **Wausau Campus Solution Center at 715-261-6235** with questions (open **M-F, 8 am – 4:30 pm.**)

Check your campus email every day!

See Important dates/deadlines at the [Office of the Registrar's website](#)

How do I drop a class?

- ✓ The Last day to drop a 16 week class and receive a "W" grade on your transcript is **April 23rd**.
- ✓ To drop a class: login into accesSPoint, Click on Forms, then complete the Late Drop (W-Drop) Request and submit.
- ✓ Students should consult with their advisor and/or financial aid before dropping a class.

Who is my advisor?

- ✓ You can find out who your advisor is by looking in your accesSPoint.
 - Once you **login to accesSPoint**, click on the **Profile Tile**, then **click on Advisors** on the left.

When should I meet with an Academic Advisor?

- ✓ You can schedule an appointment with your advisor any time. Advisors meet with students to discuss academic challenges, major exploration, Associate Degree checks/progress, etc. You should also meet with your advisor before you register for the next semester's classes.

How do I schedule an appointment with an Advisor?

Advising appointments will be conducted via Zoom (not in person).

Appointments can be made with the Wausau Campus Advisors in one of the following ways:

- ✓ Call the Solution Center at 715-261-6235, **Monday – Friday, 8:30 am - 4:30 pm**
- ✓ Download Navigate: [HERE](#) Navigate is an app that you can use to schedule an appointment, text your advisor, and much more!
- ✓ If you are a **UWSP Business** student, please schedule your appointment with **Lori Brandt**, lbrandt@uwsp.edu

Are there scholarships available?

- ✓ The [campus scholarship application](#) for 2021-2022 is **open**. Every year, our Foundation awards **more than \$200k in scholarships** to *new, continuing, and transferring students*. This year, more than 100 different students received scholarships. Complete the quick application now.
- ✓ The final application deadline is **March 15th**, with all award decisions made soon after that date.

Who do I contact with billing questions?

- ✓ Check out the [Student Financial Services](#) website first.
- ✓ If you have specific questions, email Student Financial Services at: Student.Financial.Services@uwsp.edu or call 715-346-2118.

Who do I contact with Financial Aid questions?

- ✓ There is a lot of information on the [Financial Aid \(FA\) website](#)
- ✓ If your question cannot be answered at the FA website, you can email FA at: finaid@uwsp.edu or call them at 715-346-4771.

Who do I contact if I am having trouble logging into accesSPoint or my email?

- ✓ First, try resetting your password. For instructions, click [here](#).
- ✓ If you need further assistance, please call the **Help Desk at 715-346-4357**.

Who do I contact with questions about disability services and accommodations?

- ✓ Email your questions or set up an appointment by contacting DATC@uwsp.edu or 715-346-3365
- ✓ See more information at the [DATC website](#).

Where can I find tutoring resources and help with study skills?

- ✓ If you are need of tutoring, the best way to get connected is to email the Wausau Campus Academic Success Coordinator, Maysee Cha: mcha@uwsp.edu
- ✓ If you are looking for strategies for things like time management, study skills, test-taking or issues with test anxiety, motivation, textbook comprehension, or issues with learning online or learning from home, then Academic Coaching can help. You can schedule an appointment with Maysee Cha using the Navigate App or by emailing her.

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