FALL 2020 SEMESTER FAQ’S AND UPDATES

We will continue to update this document as information becomes available. Please check back often. You can also call the Wausau Campus Solution Center with questions, they are open M-F, 8 am – 4:30 pm. Make sure you are checking your campus email every day!

See Important dates/deadlines at the Office of the Registrar’s website

Who is my advisor?
✓ You might have a different advisor this year! You can find out who your advisor is by looking in your accesSPoint.
   o Once you login to accesSPoint, click on the Profile Tile, then click on Advisors on the left.

When should I meet with an Academic Advisor?
✓ You can schedule an appointment with your advisor any time. Advisors meet with students to discuss academic challenges, major exploration, Associate Degree checks/progress, etc. You should also meet with your advisor before you register for your Spring Semester classes. If you have not scheduled your Spring 2021 Advising Appointment, you should schedule it now.

How do I schedule an appointment with an Advisor?
Advising appointments will be conducted via Zoom (not in person).
Appointments can be made with the Wausau Campus Advisors in one of the following ways:
✓ Call the Solution Center at 715-261-6235, Monday – Friday, 8:30 am - 4:30 pm
✓ Download Navigate: HERE Navigate is an app that you can use to schedule an appointment, text your advisor, and much more!
✓ If you are a UWSP Business student, please schedule your appointment with Lori Brandt, lbrandt@uwsp.edu

Are there scholarships available?
✓ The campus scholarship application for 2021-2022 is open. Every year, our Foundation awards more than $200k in scholarships to new, continuing, and transferring students. This year, more than 100 different students received scholarships. Complete the quick application now.
✓ Some awards will be made early, for those who apply by December 1. The final application deadline is March 1, with all award decisions made soon after that date.

How do I return my Fall semester textbooks?
✓ Head to the bookstore webpage for info on returning rented textbooks, though note that the deadline for returning textbooks rented from our campus bookstore is December 18.

Who do I contact with billing questions?
✓ Check out the Student Financial Services website first.
✓ If you have specific questions, email Student Financial Services at: Student.Financial.Services@uwsp.edu or call 715-346-2118.

Who do I contact with Financial Aid questions?
✓ There is a lot of information on the Financial Aid (FA) website
✓ If your question cannot be answered at the FA website, you can email FA at: finaid@uwsp.edu or call them at 715-346-4771.
Who do I contact if I am having trouble logging into accesSPoint or my email?
✓ First, try resetting your password. For instructions, click [here].
✓ If you need further assistance, please call the Help Desk at 715-346-4357.

Who do I contact with questions about disability services and accommodations?
✓ Email your questions or set up an appointment by contacting DATC@uwsp.edu or 715-346-3365
✓ See more information at the [DATC website].

Where can I find tutoring resources and help with study skills?
✓ If you are need of tutoring, the best way to get connected is to email the Wausau Campus Academic Success Coordinator, Maysee Cha: mcha@uwsp.edu
✓ If you are looking for strategies for things like time management, study skills, test-taking or issues with test anxiety, motivation, textbook comprehension, or issues with learning online or learning from home, then Academic Coaching can help. You can schedule an appointment with Maysee Cha using the Navigate App or by emailing her.