

# Financial Guide



University of Wisconsin  
**Stevens Point**

STEVENS POINT • MARSHFIELD • WAUSAU

**Financial Aid and Veteran Services** and **Student Financial Services** offer different services for students. Use this guide to determine how each can best serve you.

## Financial Aid and Veteran Services

Use our office to access **state and federal assistance** in the form of **loans and grants, scholarships** and **federal work study**. We can help answer **FAFSA** questions.

**Types of questions we can help answer:**

### Loans

- *What are the different loan types?*
- *How do I complete entrance/exit loan counseling?*
- *What are the interest rates?*
- *What is a Master Promissory Note (MPN)?*

### Financial Aid

- *How do I accept/decline my financial aid?*
- *I still have a balance on my university bill. How can I receive more financial aid?*
- *Why hasn't my financial aid been applied to my university bill yet?*
- *What is Satisfactory Academic Progress (SAP)?*

### FAFSA

- *How do I complete the verification of my FAFSA?*
- *My family's situation has changed since I filled out the FAFSA. How do I report this?*

**Financial Aid and Veteran Services**  
171 Student Resource Center  
[finaid@uwsp.edu](mailto:finaid@uwsp.edu)  
715-346-4771  
[uwsp.edu/finaid](http://uwsp.edu/finaid)

## Student Financial Services

Use our office to answer questions you have about **tuition, bills, payments** and **fees**. We also process **bill payments** and answer questions regarding **direct deposit**.

**Types of questions we can help answer:**

### Refunds and Direct Deposit

- *I haven't received my refund yet. When will I get it?*
- *How do I sign up for direct deposit?*

### Bill Payments

- *How do I pay my university bill?*
- *What are the billing dates/deadlines?*
- *Where do I go to see the details of my university bill?*
- *There is an error with my university bill. How do I resolve this?*
- *How do I complete the credit agreement? Why is this important?*

### Fees

- *What are the finance charges?*
- *What is the registration fee all about?*
- *How much are tuition and fees?*

**Student Financial Services**  
171 Student Resource Center  
[student.financial.services@uwsp.edu](mailto:student.financial.services@uwsp.edu)  
715-346-2118  
[uwsp.edu/sfs](http://uwsp.edu/sfs)