# Collecting Data for Understanding Human Dimensions of Shorelands and Shallows



#### Jake Blasczyk

University of Wisconsin-Extension

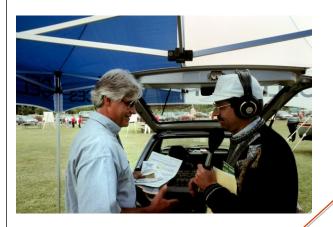
#### Jordan Petchenik

Department of Natural Resources

#### **Chad Cook**

University of Wisconsin-Extension

### **Human Dimensions**



**Attitudes** 



**Opinions** 



**Behaviors** 

### **Our Aims**

- Review lessons about data collection
- Review some ways to collect data
- Introduce "Do's and Don't" of surveying
- Introduce WDNR Role in Funded Surveys
- Tips to develop and deploy mailed surveys
- Answer your questions



## Agenda

- Jake: Lessons & Three Data Collection Methods
- Jordan: Surveys & WDNR Rule
- Chad: Tips to Develop & Deploy Surveys
- Your Questions

### Lessons and Three Data Collection Methods



## Six Lessons: Mead Lake Experience

- Decide first <u>what</u> you want to learn and <u>why</u> it's important <u>then</u> talk about methods
- Use existing studies and reports
- Only collect what you will actually use
- Be intentional & systematic
- Seek assistance and partners
- Methods have requirements & trade-offs

# Focus Groups: Group Guided Discussion (8-10)

#### Requirements

- Facilitation skills
- Criteria for selecting individuals
- Time for selecting individuals and making arrangements
- Knowing how to analyze information
- Make a record

#### Trade-offs

- In-depth information VS coverage or quantity
- Dependent on leader's facilitation skills
- Relatively inexpensive compared to survey

# Personal Interviews: Intentional Interactions Guided By A Purpose

#### Requirements

- Interviewer skills
- Selection criteria who is the best source? Different opinions
- Make a record
- Knowing how to analyze information

#### Trade - Offs

- In-depth information on a topic VS coverage or quantity
- Biased if rigged criteria
- Shorter time for planning VS longer time for collection

# Listening Sessions: Organized Discussion of Topics or Issues

#### Requirements

- Well designed process
- Leader with facilitation skills
- Criteria: Who's invited
- Record keeping
- Analysis

#### Trade-Offs

- Informality VS Official
- In-depth information on a topic VS coverage or quantity
- Biased if rigged criteria
- Quick way of receiving information

## Surveys and WDNR Role



# Pointers on Developing an Effective Questionnaire: Easing the DNR's Survey Manual Code

Jordan Petchenik
Resource Sociologist
Bureau of Science Services
608/266-8523
jordan.petchenik@wisconsin.gov



"Smithers, release the Manual Code!"

# Getting started

- Write "War and Peace" first...then edit.
- Look beyond the four walls of your office talk to people!
- "If you are going to learn you need to forget what you know."
  - Christopher Moore, Coyote Blue

# Simple wording

 "What is your annual frequency of consumption of fish caught on Lake Jordan?"

Revise: "Approximately how often in a year do you eat fish caught from Lake Jordan?"

 Do not assume respondent knowledge: "Biological control", Macrophytes", "Channelization", "Upstream impoundment"

## Avoid ambiguity

"Please tell us if you think each activity should be pursued by the Lake District."

"Expand 'slow no-wake' zones"

"Greater control of aquatic plants in Lake Jordan"

"How many years have you owned your property on Lake Jordan?"

## Write neutral, non-leading questions

"Lake Jordan has seen a lot of shoreland development in recent years. Such development can cause excessive runoff of pollutants into the lake which can lead to more aquatic plants and algae harming our water quality. It can also increase crowding on the lake.

How do you feel about the amount of shoreland development on Lake Jordan over the past 10 years?"

## Avoid "double-barreled questions

"Please tell us whether each of the following *negatively* affects your use and enjoyment of Lake Jordan."

"Would you agree or disagree that regulations should be developed to control boat wake and motor size?"

## Sequential questioning

Follow a logical and sequential order.
 Ask about familiarity prior to asking about consequences.

"Aquatic Invasive species (AIS) are..."

Q1: "EWM has been found in Lake Jordan...Have you decreased your recreation time on Lake Jordan because of EWM?"

Q2: "Are you aware of any AIS in Lake Jordan?"

# Consider question format: open-ended or close-ended

"In the space below, please tell us what information you would like to receive from the Lake District about Lake Jordan."

# Consider question format: open-ended or close-ended

"From the list below, please check any topic about Lake Jordan which you would like to learn more about." (check all that apply)

☐ topic	□ topic	□ topic
☐ topic topics	□ topic	□ No interest in any of the
☐ topic topic?	□ topic	□ Another —

# Consider question format: open-ended or close-ended

"How many year property?" (chec	s have you owned your Lake Jordan k one)
<ul><li>☐ 1-5 years</li><li>☐ 5-10 years</li><li>☐ 10-15 years</li></ul>	
OR "How m Jordan property? year(s)	nany years have you owned your Lake "If less than 1 year please write 1.

## Using rating scales

"How satisfied are you with the boat access on Lake Jordan?" (circle one)

Not at all 1 2 3 4 5 6 Very

Revise the question AND the scale:

- □ Very dissatisfied □ Fairly satisfied
- ☐ Fairly dissatisfied ☐ Unsure ☐ Very satisfied

# Using rating scales

"How would you Jordan?" (che		verall water qu	ality of Lake
□ Poor □ Fa	air 🗆 Good	□ Very good	☐ Excellent
Revise for ba	lance:		
<ul><li>□ Very poor</li><li>□ Poor</li><li>□ Fair</li></ul>	□ Unsure	<ul><li>☐ Good</li><li>☐ Very good</li><li>☐ Excellent</li></ul>	

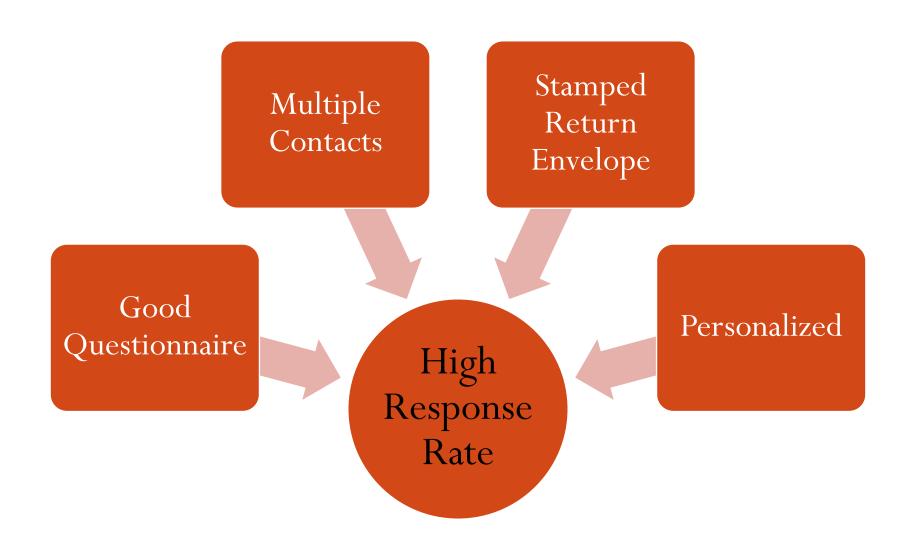
# Concluding thoughts

- Go slow...
  in order to finish fast.
- Do not go "live" without pre-testing.
- Consider your software capabilities.

# Beyond the Questionnaire...



### Distribution Plan



## **Good Questionnaire**

- Focused topic
- Appropriate length
- Good questions

Good Questionnaire







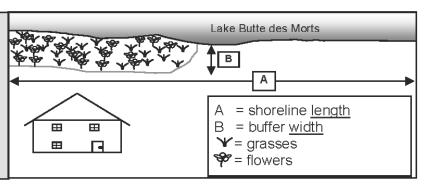




## Clear Terminology

What is a buffer?

**Definition:** A buffer is vegetation, such as flowers, tall grasses, shrubs, or trees, along the edge of the lake, just above the shoreline.



- 13. Do you have a buffer along your waterfront? (Check "no" if you have lawn all the way to the shore)
  - O No (Skip to question 14)
  - O Yes
    - 13a: About how much of your total waterfront length has a buffer?

      - □ Most
      - ☐ Some
      - □ Small Amount
    - 13b: What is the average buffer width?
      - ☐ Less than 5 feet
      - ☐ 6 to 15 feet
      - ☐ 16 to 25 feet
      - ☐ 26 to 35 feet
      - ☐ 36 feet or more
      - ☐ Don't know

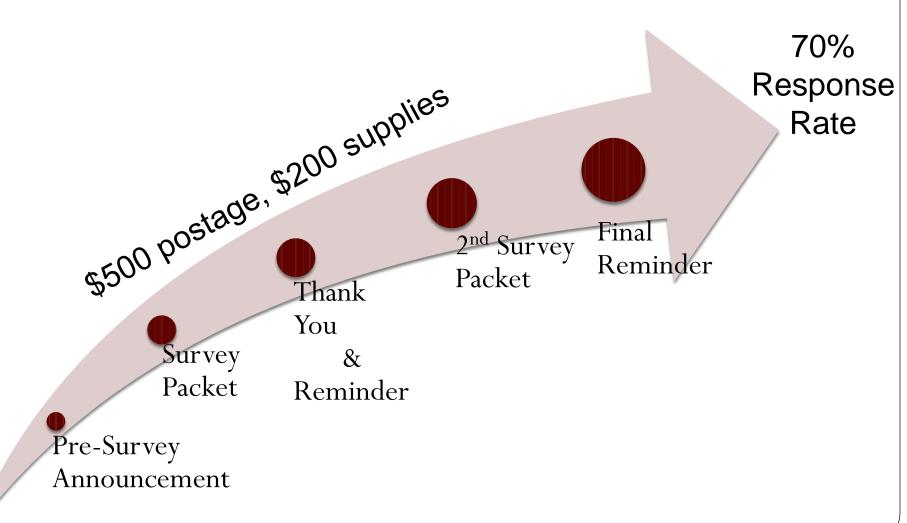
- 7. How would you classify the height of the bank at the shoreline?
  - O High bank (greater than 10 feet)
  - O Low bank (less than 10 feet)
- 8. Are any of these types of shore features part of your shoreline?

Types	Yes	No
Riprap (rock)	0	0
Concrete seawall	0	0
Wooden seawall	0	0
Sheet piling seawall	0	0
Beach (sand/gravel)	0	0
Wetlands, marsh	0	0

**Definition:** Shoreline refers to the area where the water and land meet.

Definition: Seawall refers to an artificial erosion control measure placed at the shoreline.

### Contacts



## Return envelope with stamp

- Shows commitment
- Goodwill gesture
- Something of value
- Reciprocal obligation



### Personalize

- Start with the request
- Why you were selected
- Usefulness of the survey
- Confidentiality
- Willingness to answer questions
- Thank you
- Real signature



## Thoughts from the Trenches...



## Thoughts from the Trenches...

- Partnerships are key
  - Funding
  - Skill set
  - Credibility
  - Organizational bias
- It takes time to develop a good questionnaire
  - Many drafts, many eyes
  - Test it out!
- "If money and time were no object" versus "we have limited resources"

### Comments

#### **Additional Comments**

C'et rd og the Zebra Muscles !!! Besides that Lake Butte des Montes Reautiful!

**Additional Comments** ADDRESSED THE NUMBER ONE CONCURN NOT IS Power Born TRAFFIC ! I AM A CONSUMVATIONALIST, ENVIRONMENTALIST AND TAKE A HARD LOOK EVERYDAY AT MY PROPERTY. I BOAT, KAYAN EVENYHING BUT DO THE Bus gas power Boar RUN THE Busy's (SP?)? Tolong RUN WITHIN 100-150 H of The SHORETINE TO SHOW OFF OR LOOK AT THE Horos ! They parte with ework and mot so wing would the til you police these people

## Questions & Comments?

#### Jake Blasczyk

Evaluation Specialist University of Wisconsin-Extension jblasczy@wisc.edu (608) 890-0718

#### Jordan Petchenik

Resource Sociologist
Department of Natural Resources
<a href="mailto:jordan.petchenik@wisconsin.gov">jordan.petchenik@wisconsin.gov</a>
(608) 266-8523

#### **Chad Cook**

Natural Resources Educator University of Wisconsin-Extension <u>chad.cook@ces.uwex.edu</u> (920) 232-1990