

# Fall 2020 Survey Data

Academic Affairs, All Employee, and Student

**DISCOVER**  
**YOUR PURPOSE**



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# ACADEMIC AFFAIRS SURVEY

280 responses

70% faculty

All colleges and campuses represented

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# ACADEMIC AFFAIRS SURVEY

## What worked this semester?

- In person and synchronous course delivery
- Leadership communication
- Safety
- Flexibility
- Technology
- Training

## What made it harder?

- Workload
- Lack of student connection
- Lack of campus connections
- Personal challenges
- Technology



# ACADEMIC AFFAIRS SURVEY

## What suggestions do you have for Spring 2021?

- Plan breaks in advance
- More synchronous options and face to face teaching
- Discussion of student expectations
- Discussion of faculty expectations
- Additional technology tools and training

## What should we keep doing after COVID?

- Strategic and proactive plan to move programs online.
- Normalize remote work options
- Virtual meetings
- Robust Canvas use
- Focus on teaching, learning, and student success

# ALL EMPLOYEE SURVEY

- 255 responses from all employee types
- Half of university employees are working remotely
- 36% are well over capacity, 34% slightly over capacity
- Majority are satisfied with leadership and communications
- 85% are satisfied with safety efforts, with 54% very or extremely confident in on-site safety

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# NSSE PULSE STUDENT SURVEY

2880 responses

79% taking remote/online instruction

Most have the internet and hardware they need (90%+)

Majority have very positive experiences with advisors (67%), faculty (65%), and other students (54%)

Most feel comfortable being themselves (90%) and valued (75%) at the institution

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# NSSE PULSE STUDENT SURVEY

While students feel supported, there are challenges:

- Online environment is extremely challenging
- Difficulty and delay in communicating with some faculty and some support offices
- Not enough opportunities for social interactions
- Additional workload
- Canvas inconsistencies



# SIMILAR THEMES

Everyone is feeling overworked and are struggling with reaching each other.

Online is not the first choice for most classes and services, but there are bright spots.

We all desire improved social and community connections.

Safety has been prioritized and is working.

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# WHAT'S NEXT?

Changes will be addressed for spring semester, but we still must keep our pandemic safety protocols until the vaccine is widely available.

Collaborative conversations are underway to make specific, actionable improvements to the faculty, employee, and student experience.

This pandemic will end! Hope is on the horizon, and we can get through this if we work together.

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