Date: January 26, 2021

RE: Spring Update from Student Financial Services

Dear Student:

We are excited for the start of the Spring term and want to provide you with some helpful information regarding your student bill. Please take some time to read this letter to make sure you are aware of important dates and information!

Office Hours: We are open for in-person transactions; T/W/TH from 10am -3pm. Please utilize our secure drop box located outside our office or pay online via accesSPoint when possible! We do not process credit cards in our office, so please make those payments online. If you need to see us outside of these hours, please contact us to schedule a time. We are here to help!

E-Bills: The first of four e-bills was issued on 01/19/21, DUE 2/17/2021. To avoid fees and interest, please make sure to either pay the FULL balance on time or enroll in a payment plan! All billing dates, as well as a lot of additional information regarding your student billing account, can be found on the Student Financial Services webpage!

Payment Plans: We will continue to offer payment plans with CashNet! There is a $50 fee to enroll which is due immediately to confirm enrollment in the plan. Interest is not assessed when enrolled in the payment plan. Visit Student Financial Services for more information. The last date to enroll in a CashNet Payment Plan for Spring Semester is 03/17/2021.

Ensure Financial Aid Pays Your Charges: If you are receiving financial aid, remember to complete your Financial Aid Pay Permissions! Students can grant Financial Aid permission to pay other expenses on their account, such as bookstore purchases, printing, and other miscellaneous fees, but you must first complete the Financial Aid Pay Permissions!

Fee Information: Each new academic year brings changes to some of our fees, many of which are determined by the UW Board of Regents. The information below is to provide you with the general information regarding these fees as well as any updates from prior terms. Please see the Tuition & Fees section of our webpage for further details.

- Distance Education Fee – A $25/credit fee is applied to all classes with an instruction mode of “online” or “scheduled time online”. This fee helps cover the cost of instructional design, instructor training, technology needs and support, as well as other instructional resource support for students in online programs that regular tuition does not cover. For this year, with many additional courses being taught through online instruction, UWSP has reduced this fee from the previous $50/credit to lessen the impact on students.
Fee Information: (cont.)

- **Segregated Fees** – Segregated fees are assessed to all students for services, programs and facilities that support the mission of UWSP. The fees are billed based on the number of credits taken, regardless of the modality of the course. Many of the services supported by Seg Fees are accessible to students both virtually and in-person; including student health services, counseling, and the Dean of Students Office. More information, including how these fees are allocated, can be found on the [Student Affairs webpage](#).

- **New Student Fee & Degree Completion Fee** – These two fees replace the Matriculation Fee. If you have already been assessed a Matriculation fee, these fees will not apply. The **New Student Fee** is a one-time fee assessed on all new first year and transfer students' student bill during their first term of enrollment. This $125 fee covers costs associated with student recruitment, new student orientation and programming. The **Degree Completion Fee** is a one-time fee that is assessed per degree level; Associate, Bachelors, Masters and Doctorate. This $80 fee is assessed to all students during the term in which they are to complete the credit requirements for a degree and have applied for graduation. This fee covers programming costs associated with commencement.

**Student Refunds:** Be sure to set-up your Direct Deposit via the Financial Account/Billing tile in your accesSPoint! All you need is your personal bank information and your bank’s routing number. Direct deposit is the fastest way to receive your refund!

**Bookstore Charges:** Students have a credit line of $500 at the bookstore which allows them to make purchases that will be billed to their student account. If you take advantage of this opportunity, please note that the charges will appear on the **third e-bill** of the term that will be sent out on **03/19/2021**.

Thank you for your time in reading through this important information. If you have questions on your student account, or procedures related to the tuition billing process, we encourage you to contact the Student Financial Services office. We understand your bill can be complicated and we are here to help. Have a great semester!

Stay well,

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