

## **Details**

Business Health Services (BHS), a national provider of comprehensive Behavioral Risk Management solutions including Wellness, Employee Assistance Program (EAP), Work-Life Balance and Workforce Management services headquartered in Baltimore, Maryland is seeking to fill a full-time Senior Wellness Coach position.

### **SUMMARY:**

Provides overall management and development of Wellness Coaches and wellness coaching team. Monitors daily operations of the wellness coaching team of the call center. Continuously scans coaching side of call center as a whole for developing areas for training. Recommends improvements for the operational and systems infrastructure for coaching services and BHS call center. Works collaboratively with all departments to ensure client and client companies' satisfaction with services. Works under the supervision of the Call Center Manager.

### **MINIMUM JOB REQUIREMENTS:**

- Candidate must have a degree in Wellness, Nursing, Physical Therapy or related field.
- Candidate must have experience managing team of employees.
- Coaching and/or case management experience preferred.
- Candidate must be insured privately.

Please email resume and cover letter to [human.resources@bhsonline.com](mailto:human.resources@bhsonline.com) for consideration